



# 2005 RESNET Conference

“Leading in A Time of Change”

How the Amendments to the Rating Standards Effect the  
Responsibility of Providers

Gregory A Nahn  
Program Manager  
Wisconsin Energy Conservation Corporation  
[greg@weccusa.org](mailto:greg@weccusa.org)



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## 2005 Amendments to the Rating Standards

- Rater Financial Interest
- Rating Software
- Rater Continuing Education



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## 2005 Amendments to the Rating Standards

- Rater / Rater Trainer Certification tests
- Rating / Rater Quality Assurance Procedures
- Others



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## Responsibility of Providers - Financial Interest

- Provider to ensure use of Rating Standard Disclosure form
- Completed by rater/consultant
- Included in paperwork and/or builder partnership agreement
- Collected by provider
- Available to homeowner through provider upon request
- Availability disclosed on website and in rating/certification materials



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## Responsibility of Providers – Rating Software

- Provider required to use updated software should changes effect score
- Software provider to submit verification of BESTEST criteria
- Provider to develop and maintain accurate/uniform software libraries
- Provider needs to consider advantages vs. disadvantages of upgrading software where changes DO NOT effect score



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## Responsibility of Providers – Continuing Education

- Provider to ensure rater continuing education requirement
- Rater/consultant to provide E&T attendance forms
- Provider to verify and record rater attendance/compliance
- Provider (and RESNET) to support and identify E & T opportunities



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## Responsibility of Provider – Certification tests

- Ensure raters pass national certification tests
- Use trainers who have passed national certification tests
- Providers to support national certification test
- Testing to be meaningful, valuable, but not difficult to access for raters / trainers



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## Responsibility of Providers – Quality Assurance

- Providers required to have Quality Assurance Designee
- Written procedures for rating, rating QC, field QC
- Provider to complete, document, and archive QA compliance
- Provider to ensure compliance with Rater/consultant agreements (customer service, professional ethics, standards of service delivery etc.)
- Provider to track and document complaints and compliant resolution



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## Responsibility – Leading in time of Change

“Lead by example”

“Put your money where your mouth is”

“Trust your instincts”

“Make sure what you do is valuable, credible, and feasible in the market”



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