### Resnet Conference

March 2, 2004 – San Diego, CA

Presented By:

Dan Rizzo, Program Manager Dan.Rizzo@us-gf.com













# Building Science for Quality and Durability

#### **OBJECTIVES FOR TODAY**

- Introduce "Engineered For Life"
  - What It Is...
  - What It Offers...
  - -How It Works...
  - Why You Should Be Interested...











#### ENGINEERED FOR LIFE®

#### What Is It?

- Quality Improvement Process Designed to Provide:
  - Healthy, Safe, Durable, Comfortable and
     Energy Efficient Homes
  - The Implementation of Applied Building Science
  - Tool to Provide Differentiation and Higher Traffic Ratios
  - Tool to Reduce Call Backs and Warranty Claims
  - Process that Guarantees the Performance of a Home
  - Marketability...Quality...Performance

#### **INDUSTRY FACTORS**

Applied Building Science Energy Efficiency Indoor Air Quality (IAQ)

Moisture Management
Risk Management

- How do we get there?
- What role do you play?
- How do you participate in the value equation?
- How do you add additional value to your builders?

Sustainability...Green
Performance Systems
Code Compliance



# QUESTIONS?



#### ENGINEERED FOR LIFE®

#### Why Is It Important?

- Changing Market Dynamics → Looking for the Edge
- Homeowner's Demand for Performance and Higher Quality
- Risk Management With Construction Defect
- Possibility for Revenue and Margin Improvements
- Competitive Differentiation
- Homeowner Satisfaction... Now and Tomorrow

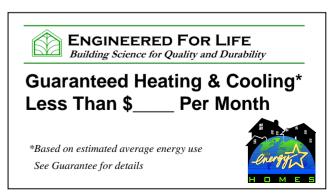
#### ENGINEERED FOR LIFE®



#### **BUILDER VALUE**

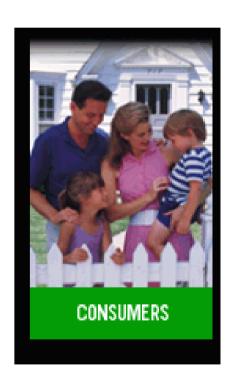
- Improved Quality in Design and Construction
- Sales "Hook" → Selling More Value
- Shortens the Sale Cycle Time
- 3<sup>rd</sup> Party Testing and Verification
  - → Increases Buyer Confidence
- Performance Is Guaranteed for 2 Years
- Can Provide Higher Margins **\rightarrow** Energy Savings to Buy Options
- Fewer Callbacks
  - → Lowers Back End Costs
- Homeowner Peace of Mind
- Homeowner Satisfaction





#### HOMEOWNER VALUE

- Peace of Mind
  - Purchase a Performance Home that is Safe,
     Comfortable and Durable
  - Purchase a Home That Protects Our Most
     Valuable Assets → Family
- Quality Has Been 3<sup>rd</sup> Party Verified
  - → Builds Buyer Confidence
- Performance is **Guaranteed**
- Lower Operating Costs for Heating & Cooling
  - Cost Savings for the Life of the Home
  - More Available for Options and Upgrades
- Demonstrates Builder Commitment



#### EFL® SYSTEM FEATURES

- Plan Analysis and Energy Rating
- Plan Summary → "As Built" to EFL Builder
- Ventilation Strategy
- HVAC "Right" Sizing
- 3<sup>rd</sup> Party Testing, Inspection and Verification
- Performance Guaranteed for 2 Years
  - Heating and Cooling for ENERGY STAR
  - Heating, Cooling and Comfort for EFL Gold
- Quality Improvement Tool 

   Across Trades

# 

#### EFL SYSTEM SPECIFICATIONS

#### Guaranteeing Energy Star®

#### To Meet ENERGY STAR:

- HERS Rating Not Less Than 86
- House and Duct Tightness Testing (as stated)
- 3<sup>rd</sup> Party Testing and Verification



#### Additional Requirements for Heating and Cooling Guarantee:

- > Insulation Installed to Rated R-value... In Contact With Air Barrier
- Ventilation Strategy
- ➤ No Vent-free Fireplaces
- CO Detector Every 1,000 Sq. Ft.
- ➤ Cocoon<sup>®</sup> Insulation in Attic and/or Walls
- ➤ 2-Year Energy Usage Guarantee for Therms & kWh

#### **EFL SYSTEM SPECIFICATIONS**

#### Gold Standards

#### To Meet ENERGY STAR:

- HERS Rating Not Less Than 86
- 3<sup>rd</sup> Party Testing and Verification

#### Required to Meet EFL Gold 2 Year Heating, Cooling and Comfort

- All Insulation Installed to Rated R-value... In Contact With Air Barrier
- Fresh Air Ventilation
- No Vent-free Fireplaces
- CO Detector for Every 1,000 Sq. Ft.
- Cocoon<sup>®</sup> Insulation in Attics and/or Walls
- House and Duct Tightness (EFL defined)
- > Duct Insulation @ R-6
- Specific Peak Heating and Cooling Load Requirements
- ➤ Airflow to Each Room +/- 10% of Design
- Pressure Balance Test
- Kitchen and Bathroom Fans Vented to Daylight Required
- Fuel Burning Furnace & Water Heater Must Be Sealed or Power Vented



#### **HOW IT WORKS (Process Steps)**

- Sample Plan Submitted
- Plan Analysis and Builder Review **→** What Does It Take?
- Builder Commitment → Executes MOU (Memo of Understanding)
- Models Committed to Program Plan Reviews for Guarantee
- On-Site Training for Construction and Trade Partners
- Construction → We Are Onsite for Process Reviews
- Sales Training for Builders' Sales and Customer Service Team
- Houses Are Tested and Inspected
- Guarantee Certificates Issued When Passed

#### **COST TO PLAY**

Commitment

-Philosophical...Emotional...Organizational

## Must Be The RIGHT Builder

- Sample Plan Analysis Fee
- Model Plan Analysis Fee
- Design Upgrades to Meet Standard
- Testing and Inspection
- Fee Per Certificate Issued

- \$250.00
- \$250.00 + \$.10 sf
- Varies
- \$250.00 and up
- \$ 50.00 or \$75.00 ea.
- Complaint Investigations for Referenced Houses
- Assumption of Risk... If Standards Are Not Enforced

#### **TESTING PROTOCOL & PROCESS**

- Production Builder = 85 EFL Houses Built Per Year
  - Production Builder, Statistic Sample Protocol
    - 1st 10 Houses are Tested
    - Once Passed and Process is in Place, 1 in 7 of Each Model Per Subdivision are Tested
    - If Passed, the Entire Batch Receives Certificates
    - If Fails, the Entire Batch Is Tested
  - Builder Is Responsible for Any Re-tests and for Testing of Reference Houses



All Custom and/or Non-Production Houses Are Tested

#### **EXPECTATIONS OF THE BUILDER**

- Comply with the Standards
- Enforce Standards with Trade Partners
- Accountable to Build to the Specifications
- Use of Approved Testers



• Commitment and Continuous Improvement

#### GREENFIBER COMMITMENT

- Plan Summary... "As Built" to EFL Standard
- Support Implementation of Process → Start to Finish
- Implementation of Building Science Training
- On-Site Construction and Subcontractor Training
- Sales Team and Customer Service Training
- Model and Subdivision Collateral Materials
- Coordination of Energy Star® Certification
- 2-Year Performance Guarantee
- On-Going Technical Support
- On-Going Customer Service



#### **NEXT STEPS**

- Sample Plan Analysis
  - Completed Input Sheet
  - Plan to Be Analyzed
  - Check for \$250.00
- Plan Analysis Summary → "As-Built" to EFL Standard
- Builder Assessment  $\rightarrow$  *Is EFL for Me?*

SAMPLE HEATING & COOLING GUARANTEE								
	Energy Star	Heati	ng & Cooli	ng Gı				
n	Scre	A	nr al		nthl			
1023	38	\$	50 00	\$	30 / 0			
1120	5 0 V	\$	50 00	\$	3 . D			
56	88 6	\$	20 00	\$	5. D			
1415	87.5	\$	444.00	\$	37.00			
1496	88.8	\$	456.00	\$	38.00			
	•		-				Page 19, 4/2/03 1:27 PM	VI

#### EFL AND RESNET

#### What Can Engineered For Life Mean To You?



Added Value

Solutions Provider

Market Positioning

Incremental Growth

Portfolio Enhancement

Differentiation—For Rater and Customer

#### RESNET RATER

- Considerations...
  - Commitment
  - Qualification
  - MOU—Accountability
  - Builder Selection—Qualification
  - Continuous Improvement
  - Solid Business Proposition



#### **QUESTIONS???**

#### Have We Addressed...

- What It Is...
- What It Offers...
- How It Works...
- Why You Should Be Interested...



# EFL Certificates Have Been Issued To The Following Builders....

## Beazer



For Active Adults

#### GOLDEN HERITAGE















# THANK YOU''

Building Science for Quality and Durability

#### **CONTACT INFORMATION**

#### **Dan Rizzo**

Program Manager

Phone: 704-504-9115

Dan.Rizzo@us-gf.com

#### **Bohdan Boyko**

Quality Assurance Manager

Phone: 407-496-5206

Bohdan.Boyko@us-gf.com

#### ENGINEERED FOR LIFE

877-335-4687