HOW TO RUN A LEAN AND MEAN RATING MACHINE

Energy Rated Homes Midwest

Lynne W. Morton

STAFFING

- PROGRAM DIRECTOR
 - Duties: Sales and Marketing Rater Support, Field QA
- OFFICE MANAGER
- Duties: Process (QA) Ratings, Billing EPA upload, etc, etc, etc
- In House Part time Clerical/Receptionist Accountant & Trainer

Previous Operating Process

- Prepare file, copy check, log in, assign #
- Review each rating between paper & disk
- Print each report package and mail
- Upload to EPA Energy Star Program
- Database
- Perform QA on 5% of all ratings

Current Operating Process

- Prepare file, Copy check, Log In, Assign #
- Review paper file vs. electronic file at random on request
- Batch print multiple rating packages
- Collate, package & mail
- Upload to EPA Energy Star Program
- Database
- 5% field QA

Quality Control

- Compare paper inputs to computer inputs
- Check calculations at random
- Analyze plans to correlate to calcs at random
- Flag files that are suspect
- Perform field QA on 5% of suspect files

PRICING

- In order to set your price you need to know your cost and project your volume.
 Assumptions:
 - 3500 ratings/yr 291.6/mo 14.6/day
- \$35.00/rating
- Total annual budget \$122,500.00

PER RATING COST Staff time \$8.00/rating Sales & QA support \$12.00/rating Admin / Overhead \$5.50/rating Site Cost \$6.43/rating Printer Cost \$.64/rating Total \$32.57/rating



Total Per Rating Cost Cost fixed +1 \$32.57/rating Cost variable \$2.43/rating Total \$35.00/rating

RATINGS	FIXED		VARIABLE		TOTAL		REVENUE		PROFIT/LOSS	
			Н	3.07x# ratings	fix	ed cost+var.cost	Н	#ratingsx35.00		revenue-total cost
0	\$	104,000.00	\$		\$	104,000.00	\$		\$	(104,000.00)
500	\$	104,000.00	\$	1,535.00	\$	105,535.00	\$	17,500.00	\$	(88,035.00
1000	\$	104,000.00	\$	3,070.00	\$	107,070.00	\$	35,000.00	\$	(72,070.00
1500	\$	104,000.00	\$	4,605.00	\$	108,605.00	\$	52,500.00	\$	(56,105.00
2000	\$	104,000.00	\$	6,140.00	\$	110,140.00	\$	70,000.00	\$	(40,140.00
2500	\$	104,000.00	\$	7,675.00	\$	111,675.00	\$	87,500.00	\$	(24,175.00
3000	\$	104,000.00	\$	9,210.00	\$	113,210.00	\$	105,000.00	\$	(8,210.00
3500	\$	104,000.00	\$	10,745.00	\$	114,745.00	\$	122,500.00	\$	7,755.00
4000	\$	104,000.00	\$	12,280.00	\$	116,280.00	\$	140,000.00	\$	23,720.00
4500	\$	104,000.00	\$	13,815.00	\$	117,815.00	\$	157,500.00	\$	39,685.00
5000	\$	104,000.00	\$	15,350.00	\$	119,350.00	\$	175,000.00	\$	55,650.00
5500	\$	104,000.00	\$	16,885.00	\$	120,885.00	\$	192,500.00	\$	71,615.00
6000	\$	104,000.00	\$	18,420.00	\$	122,420.00	\$	210,000.00	\$	87,580.00
6500	\$	104,000.00	\$	19,955.00	\$	123,955.00	\$	227,500.00	\$	103,545.0
7000	\$	104,000.00	\$	21,490.00	\$	125,490.00	\$	245,000.00	\$	119,510.0

Pricing Options • Volume discounts as per REM/Rate/AEC - 0-5000 ratings \$15.00/ea 5001-10000 \$10.00/ea 10001 or more \$ 7.50/ea • Volume discounts per ERHM - over 3000/yr \$30/ea + REM/Rate fee 4000/yr \$25/ea + REM/Rate fee 5000/yr \$20/ea + REM/Rate fee