

Differences from Other States

- · No link to retail competition
- · 100% non-utility administration
- · No sunset on authorization
- Competitively-solicited,
 Performance-based contract



Why did Vermont do it this way?

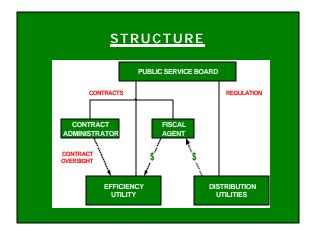
- Efficiency: 22 administrators ® 1
- · Confusion in the marketplace
 - move to unified statewide programs
- · Past performance of utilities
 - uneven
 on the whole, not so good
- · Perceived conflicts of mission
- · Regulatory burden and cost



How did we do it?

- · If it's a good idea under competition...
- · A regulatory docket (1998-)
- · A settlement among all parties (1999)
- Supporting legislation expanding State Energy Policy and establishing regulatory authority to set and collect the System Benefits Charge
- · Rapid RFP & Contract Award (late 1999)





Key Contract Features

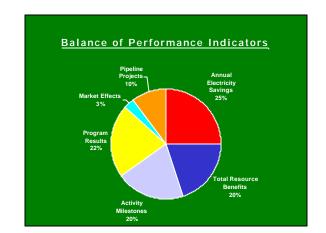
- 3-Year, competitively-bid, performancebased contract
- · Starting with 7 statewide programs
- High degree of flexibility to modify or add programs - no pre-approval
- Need to balance multiple, sometimes conflicting objectives

Efficiency Vernord

Contractual Performance Goals

- · Savings Results:
 - Electricity Savings: 83,952 MWh
 - Total Resource Benefits: \$34.8 Million
 - Committed Projects on12/31/2002: 4,700 MWh + \$1.95 Million Total Resource Benefits
- 19 Activity Milestones
- 9 Program Result Indicators
- · 3 Market Effects Indicators





What's been learned so far?

- · It seems to work!
- · Customers love this approach
- Separately-stated charge is widely misunderstood and problematic
- Customer information transfer issues are important and difficult



What's been learned so far?

- Carryover projects at beginning and end of contract need careful consideration
- Setting and balancing performance indicators is really tough!
- The pull toward short-term perspective is very strong - and creates conflict
- Need separately-budgeted customer information and R&D components

Efficiency Vermont

Advice to other States

- · Consider the Efficiency Utility model
- Beware of letting \$ become funds of the State
- Picking and balancing goals in this context is incredibly important
- Contract mechanism itself is a powerful performance incentive



